

2016

Securities Industry Performance

W Industry

111		Quarter-over-Quarter Annual Year-over-Year										
(\$ millions unless otherwise noted)		Qua	rters	% Cł	nange		Ye	ars			% Change	
(4	Q4 16	Q3 16	Q4 15	Q4/Q3	Q4 16/15	2016	2015	2014	2013	16/15	15/14	14/13
Number of firms	163	163	168	0.0%	-3.0%	163	168	175	189	-2.98%	-4.0%	-7.4%
Number of employees	40,130	40,007	39,936	0.3%	0.5%	40,130	39,936	39,918	39,357	0.49%	0.0%	1.4%
Revenue												
Commissions	1,481	1,378	1,412	7.5%	4.9%	5,715	5,838	5,800	5,516	-2.11%	0.7%	5.1%
Mutual fund only commissions	646	642	694	0.5%	-7.0%	2,567	2,840	2,576	2,435	-9.60%	10.2%	5.8%
Investment banking	953	943	655	1.1%	45.5%	3,744	3,246	3,793	3,191	15.33%	-14.4%	18.8%
New issues equity	488	508	258	-4.0%	88.8%	1,994	1,578	2,057	1,473	26.39%	-23.3%	39.6%
New issues debt	200	212	160	-5.5%	25.3%	783	814	801	938	-3.81%	1.6%	-14.6%
Corporate advisory fees	265	223	237	18.8%	11.9%	967	855	934	780	13.15%	-8.5%	19.7%
Fixed income trading	163	379	427	-57.0%	-61.8%	1,439	1,466	1,644	1,791	-1.81%	-10.9%	-8.2%
Equity trading	-374	238	-112	-257.1%	234.1%	129	8	243	153	1547%	-96.8%	59.1%
Net interest	309	264	241	17.4%	28.4%	1,070	864	839	536	23.86%	3.0%	56.6%
Fees	1,670	1,548	1,420	7.9%	17.6%	5,998	5,343	4,614	3,660	12.26%	15.8%	26.1%
Other	278	230	238	20.9%	16.8%	1,356	980	983	1,073	38.37%	-0.3%	-8.4%
Operating revenue ⁴	5,389	4,866	4,263	10.8%	26.4%	20,275	17,754	17,915	15,919	14.20%	-0.9%	12.5%
Operating expenses ¹	2,189	2,004	2,037	9.2%	7.5%	8,405	8,086	7,739	7,296	3.95%	4.5%	6.1%
Operating profit⁴	1,725	1,476	883	16.9%	95.4%	6,335	4,228	4,866	3,986	49.84%	-13.1%	22.1%
Net profit (loss)	1,000	785	508	27.4%	96.6%	3,504	2,063	2,382	2,062	69.85%	-13.4%	15.5%
Shareholders' equity	23,117	23,104	28,373	0.1%	-18.5%	23,117	28,373	45,367	34,474	-18.52%	-37.5%	31.6%
Regulatory capital	39,009	39,066	44,951	-0.1%	-13.2%	39,009	44,951	62,363	51,414	-13.22%	-27.9%	21.3%
Client cash holdings	59,944	53,999	50,677	11.0%	18.3%	59,944	50,677	45,291	42,124	18.29%	11.9%	7.5%
Client debt margin outstanding	23,740	22,202	21,173	6.9%	12.1%	23,740	21,173	18,913	16,444	12.12%	12.0%	15.0%
Productivity ² (\$ thousands)	537	486	427	10.4%	25.8%	505	445	449	404	13.65%	-0.9%	11.0%
Annual return³ (%)	17.3	13.6	7.2	27.4%	141.3%	15	7.3	5.2	6.0	108.46%	2.0%	-0.7%

¹Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.

² Annual revenue per employee.

³ Annual return is calculated as net profit/shareholder's equity.

⁴2016 includes non-recurring gains from OTC Derivatives Trading.

W Integrated Firms

Firms that are national in scope and have extensive retail and institutional operations; includes dealers of the six major chartered banks.

		Qua	rter-over-	Quarter				Annı	ual Year-ov	ver-Year		
(\$ millions unless otherwise noted)		Quarters		% Ch	ange		Ye	ars			% Change	
,	Q4 16	Q3 16	Q4 15	Q4/Q3	Q4 16/15	2016	2015	2014	2013	16/15	15/14	14/13
Number of firms	10	10	10	0.0%	0.0%	10	10	10	10	0.00%	0.0%	0.0%
Number of employees	25,886	25,634	25,590	1.0%	1.2%	25,886	25,590	25,430	24,989	1.16%	0.6%	1.8%
Revenue												
Commissions	1,001	939	976	6.5%	2.5%	3,871	4,019	3,920	3,862	-3.69%	2.5%	1.5%
Mutual fund only commissions	484	483	525	0.3%	-7.8%	1,928	2,145	1,916	1,854	-10.13%	12.0%	3.4%
Investment banking	651	691	463	-5.8%	40.5%	2,722	2,291	2,749	2,369	18.81%	-16.7%	16.1%
New issues equity	342	359	202	-4.8%	69.2%	1,448	1,158	1,540	1,079	25.04%	-24.8%	42.7%
New issues debt	158	177	124	-10.5%	27.4%	634	652	659	789	-2.81%	-1.0%	-16.5%
Corporate advisory fees	150	154	137	-2.6%	9.9%	640	481	550	500	33.13%	-12.6%	10.0%
Fixed income trading	136	325	349	-58.3%	-61.1%	1,162	1,168	1,243	1,383	-0.55%	-6.0%	-10.1%
Equity trading	-438	60	-125	-830.6%	251.1%	-183	-69	83	96	-164.51%	-183.1%	-12.9%
Net interest	273	239	210	14.0%	30.1%	954	746	686	489	27.90%	8.7%	40.3%
Fees	1,287	1,222	1,128	5.3%	14.1%	4,691	4,226	3,590	2,785	11.01%	17.7%	28.9%
Other	167	141	151	18.1%	10.5%	967	565	601	771	71.10%	-5.9%	-22.1%
Operating revenue ⁴	3,993	3,650	3,172	9.4%	25.9%	15,188	13,041	12,873	11,755	16.47%	1.3%	9.5%
Operating expenses ¹	1,523	1,374	1,380	10.8%	10.4%	5,808	5,561	5,290	4,888	4.44%	5.1%	8.2%
Operating profit	1,359	1,242	761	9.4%	78.6%	5,241	3,327	3,572	3,308	57.55%	-6.9%	8.0%
Net profit (loss)	834	722	469	15.5%	78.0%	3,099	1,752	2,014	2,007	76.88%	-13.0%	0.4%
Shareholders' equity	17,973	18,083	23,420	-0.6%	-23.3%	17,973	23,420	40,082	29,479	-23.26%	-41.6%	36.0%
Regulatory capital	30,896	31,144	37,167	-0.8%	-16.9%	30,896	37,167	53,841	42,940	-16.87%	-31.0%	25.4%
Client cash holdings	51,281	46,120	43,294	11.2%	18.4%	51,281	43,294	38,448	35,760	18.45%	12.6%	7.5%
Productivity ² (\$ thousands)	617	570	496	8.3%	24.5%	587	510	506	470	15.14%	0.7%	7.6%
Annual return³ (%)	18.6	16.0	8.0	16.2%	131.9%	17	7.5	5.0	6.8	130.48%	2.5%	-1.8%

¹Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.

² Annual revenue per employee.

³ Annual return is calculated as net profit/shareholder's equity.

⁴ 2016 includes non-recurring gains from OTC Derivatives Trading.

W Institutional Firms

Firms that generate most of their revenues from servicing institutional clients or through capital market operations.

		Qua	rter-over-	Quarter		Annual Year-over-Year									
(\$ millions unless otherwise noted)		Quarters		% Cł	nange		Yea	ars			% Change				
(4	Q4 16	Q3 16	Q4 15	Q4/Q3	Q4 16/15	2016	2015	2014	2013	16/15	15/14	14/13			
Number of firms	66	65	68	1.5%	-2.9%	66	68	71	78	-2.94%	-4.2%	-9.0%			
Number of employees	2,384	2,411	2,701	-1.1%	-11.7%	2,384	2,701	2,951	2,912	-11.74%	-8.5%	1.3%			
Revenue Commissions	156	128	138	22.3%	12.7%	598	579	617	534	3.33%	-6.1%	15.5%			
Commissions	150	120	130	22.570	12.770	330	3,3	017	331	3.3370	0.170	13.370			
Investment banking	239	197	150	21.5%	59.8%	804	755	830	642	6.52%	-9.0%	29.2%			
New issues equity	106	111	34	-4.3%	210.6%	408	315	387	295	29.46%	-18.5%	31.1%			
New issues debt	24	22	21	9.9%	12.3%	88	99	85	91	-11.15%	16.1%	-6.6%			
Corporate advisory fees	109	64	94	69.9%	15.9%	307	341	358	256	-9.86%	-4.8%	39.8%			
Fixed income trading	4	26	67	-84.6%	-94.0%	159	237	328	331	-32.99%	-27.6%	-1.1%			
Equity trading	60	168	8	-64.2%	626.7%	288	69	151	50	317.24%	-54.4%	201.7%			
Net interest	-1	-10	0	-90.4%	-346.9%	-20	-19	-67	-74	-3.32%	71.2%	9.3%			
Fees	90	57	57	57.5%	58.4%	260	216	242	200	20.19%	-10.6%	21.0%			
Other	46	36	40	29.2%	14.7%	176	222	203	129	-20.69%	9.2%	57.7%			
Operating revenue	594	600	460	-1.1%	29.1%	2,265	2,059	2,303	1,812	10.02%	-10.6%	27.1%			
Operating expenses ¹	291	271	293	7.2%	-0.7%	1,135	1,103	1,100	1,075	2.88%	0.2%	2.4%			
Operating profit	259	291	124	-10.9%	109.3%	957	775	965	541	23.53%	-19.7%	78.5%			
Net profit (loss)	114	20	-11	478.8%	-1131.6%	286	208	235	79	37.53%	-11.7%	197.3%			
Shareholders' equity	3,825	3,750	3,779	2.0%	1.2%	3,825	3,779	4,261	3,976	1.22%	-11.3%	7.2%			
Regulatory capital	6,310	6,140	6,160	2.8%	2.4%	6,310	6,160	6,997	6,983	2.43%	-12.0%	0.2%			
Client cash holdings	2,512	2,224	2,483	12.9%	1.2%	2,512	2,483	2,453	2,466	1.16%	1.2%	-0.5%			
Productivity ² (\$ thousands)	997	996	681	0.1%	46.3%	950	762	780	622	24.64%	-2.3%	25.4%			
Annual return³ (%)	11.9	2.1	-1.2	467.4%	-1119.2%	7	5.5	5.5	2.0	27.20%	0.0%	3.5%			

¹Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.

² Annual revenue per employee.

³ Annual return is calculated as net profit/shareholder's equity.

⁴The calculation methodology of some line items have changed to reflect the updated IFRS standard in 2013.

W Retail Firms

Firms that generate most of their revenues from servicing retail clients.

		Qua	rter-over-0	Quarter				Ann	ual Year-o	ver-Year		
(\$ millions unless otherwise noted)		Quarters		% Ch	nange		Ye	ars			% Change	
,	Q4 16	Q3 16	Q4 15	Q4/Q3	Q4 16/15	2016	2015	2014	2013	16/15	15/14	14/13
Number of firms	87	88	90	-1.1%	-3.3%	87	90	94	101	-3.33%	-4.3%	-6.9%
Number of employees	11,860	11,962	11,645	-0.9%	1.8%	11,860	11,645	11,537	11,456	1.85%	0.9%	0.7%
Revenue												
Commissions	324	311	297	4.3%	9.1%	1,246	1,240	1,263	1,120	0.44%	-1.8%	12.8%
Mutual fund only commissions	160	158	166	1.1%	-3.9%	632	681	644	571	-7.21%	5.7%	12.8%
Investment banking	63	55	42	13.8%	51.0%	218	200	213	180	8.79%	-6.1%	18.4%
New issues equity	39	38	22	2.7%	78.8%	138	104	130	99	32.10%	-19.8%	31.9%
New issues debt	18	13	14	39.9%	28.0%	60	63	57	58	-4.14%	10.0%	-1.3%
Corporate advisory fees	6	5	6	32.5%	2.5%	20	33	26	24	-39.98%	27.6%	9.8%
Fixed income trading	24	28	12	-15.2%	97.4%	118	60	74	78	97.32%	-18.7%	-5.2%
Equity trading	5	10	5	-50.7%	4.9%	24	8	8	7	200.34%	-1.0%	18.1%
Net interest	37	35	31	7.0%	19.7%	136	137	220	121	-0.99%	-37.6%	82.2%
Fees	293	268	235	9.3%	24.5%	1,047	901	783	675	16.21%	15.1%	16.0%
Other	66	53	47	23.6%	40.1%	213	193	178	172	10.43%	8.1%	3.5%
Operating revenue	810	761	669	6.4%	21.1%	3,002	2,740	2,740	2,353	9.57%	0.0%	16.4%
Operating expenses ¹	375	359	364	4.5%	3.2%	1,462	1,422	1,348	1,332	2.84%	5.4%	1.2%
Operating profit	116	88	36	32.1%	223.2%	319	212	329	137	50.63%	-35.6%	140.4%
Net profit (loss)	51	43	51	19.4%	0.6%	119	103	132	-24	15.56%	-22.1%	645.1%
Shareholders' equity	1,319	1,275	1,174	3.4%	12.4%	1,319	1,174	1,025	1,019	12.36%	14.6%	0.6%
Regulatory capital	1,802	1,783	1,623	1.1%	11.0%	1,802	1,623	1,526	1,491	11.00%	6.4%	2.3%
Client cash holdings	6,151	5,654	4,900	8.8%	25.5%	6,151	4,900	4,389	3,898	25.53%	11.6%	12.6%
Productivity ² (\$ thousands)	273	254	230	7.6%	18.9%	253	235	237	205	7.53%	-0.9%	15.6%
Annual return³ (%)	15.5	13.4	17.3	15.4%	-10.5%	9	8.8	12.9	-2.4	2.60%	-4.1%	15.3%

¹Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.

² Annual revenue per employee.

³ Annual return is calculated as net profit/shareholder's equity.

⁴The calculation methodology of some line items have changed to reflect the updated IFRS standard in 2013.

W Domestic Institutional

Firms that generate most of their revenues from servicing institutional clients and have their head office located in Canada.

		Qua	rter-over-	Quarter				Annı	ual Year-ov	er-Year		
(\$ millions unless otherwise noted)		Quarters		% C	hange		Yea	ars			% Change	
,	Q4 16	Q3 16	Q4 15	Q4/Q3	Q4 16/15	2016	2015	2014	2013	16/15	15/14	14/13
Number of firms	41	40	45	2.5%	-8.9%	41	45	47	55	-8.89%	-4.3%	-14.5%
Number of employees	1,481	1,493	1,751	-0.8%	-15.4%	1,481	1,751	1,981	1,946	-15.42%	-11.6%	1.8%
Revenue Commissions	100	85	85	17.0%	17.9%	384	372	434	351	3.31%	-14.3%	23.4%
Investment banking	126	102	61	23.7%	105.3%	412	376	490	396	9.45%	-23.2%	24.0%
New issues equity	71	71	19	-0.2%	271.5%	245	201	324	233	21.96%	-38.0%	38.9%
New issues debt	7	6	6	13.7%	25.9%	24	23	26	28	2.69%	-11.4%	-6.2%
Corporate advisory fees	48	25	37	95.1%	30.7%	143	152	140	134	-6.04%	8.8%	4.4%
Fixed income trading	3	3	4	-10.2%	-20.3%	15	-7	28	40	320.95%	-124.4%	-30.7%
Equity trading	3	8	-4	-63.7%	-168.1%	27	-17	-26	-97	258.32%	35.0%	72.8%
Net interest	0	0	1	-100.0%	-100.0%	3	17	15	12	-81.99%	13.4%	20.4%
Fees	59	26	33	131.2%	77.4%	154	120	137	125	28.67%	-12.8%	9.9%
Other	20	14	17	45.3%	18.9%	69	68	62	72	0.87%	10.4%	-14.2%
Operating revenue	311	239	197	30.3%	58.1%	1,064	929	1,139	900	14.53%	-18.5%	26.6%
Operating expenses ¹	140	136	151	2.9%	-7.1%	560	558	573	561	0.33%	-2.6%	2.1%
Operating profit	135	73	11	84.8%	1156.0%	365	223	365	181	63.65%	-38.8%	101.4%
Net profit (loss)	56	-1	-36	-7708.7%	-254.5%	99	-20	52	-13	595.32%	-138.5%	512.3%
Shareholders' equity	822	819	913	0.4%	-9.9%	822	913	1,377	1,196	-9.92%	-33.7%	15.2%
Regulatory capital	1,078	1,054	1,162	2.3%	-7.3%	1,078	1,162	1,963	1,793	-7.26%	-40.8%	9.4%
Client cash holdings	1,269	1,252	1,428	1.3%	-11.1%	1,269	1,428	1,467	1,464	-11.14%	-2.7%	0.2%
Productivity ² (\$ thousands)	840	640	449	31.3%	86.9%	719	531	575	462	35.51%	-7.7%	24.4%
Annual return³ (%)	27.3	-0.4	-15.9	-7677.3%	-271.5%	12	-2.2	3.8	-1.1	647.87%	-6.0%	4.8%

¹Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.

² Annual revenue per employee.

³ Annual return is calculated as net profit/shareholder's equity.

⁴The calculation methodology of some line items have changed to reflect the updated IFRS standard in 2013.

W Foreign Institutional

Firms that generate most of their revenues from servicing institutional clients and have their head office located offshore.

		Quai	Quarter-over-Quarter Annual Year-over-Year										
(\$ millions unless otherwise noted)		Quarters		% CI	nange		Yea	ars			% Change		
,	Q4 16	Q3 16	Q4 15	Q4/Q3	Q4 16/15	2016	2015	2014	2013	16/15	15/14	14/13	
Number of firms	25	25	23	0.0%	8.7%	25	23	24	23	8.70%	-4.2%	4.3%	
Number of employees	903	918	950	-1.6%	-4.9%	903	950	970	966	-4.95%	-2.1%	0.4%	
Revenue Commissions	56	42	54	33.1%	4.6%	214	207	183	182	3.38%	13.1%	0.4%	
Investment banking	114	95	88	20.1%	29.3%	392	378	339	247	3.61%	11.5%	37.6%	
New issues equity	35	40	15	-11.8%	133.1%	164	114	63	62	43.50%	82.4%	1.6%	
New issues debt	17	16	16	8.5%	7.5%	64	76	59	63	-15.43%	28.4%	-6.8%	
Corporate advisory fees	61	40	57	54.3%	6.3%	164	188	218	122	-12.94%	-13.5%	78.8%	
Fixed income trading	1	23	63	-95.6%	-98.4%	144	244	300	291	-41.00%	-18.6%	3.0%	
Equity trading	57	159	13	-64.3%	350.2%	260	86	178	147	202.05%	-51.5%	21.0%	
Net interest	-1	-11	-1	-90.8%	53.6%	-22	-36	-82	-86	38.92%	56.1%	5.1%	
Fees	31	32	24	-1.9%	31.6%	106	97	105	75	9.69%	-7.6%	39.5%	
Other	26	22	23	19.1%	11.7%	107	154	141	57	-30.30%	8.6%	149.3%	
Operating revenue	283	362	263	-21.7%	7.4%	1,201	1,130	1,164	912	6.32%	-2.9%	27.6%	
Operating expenses ¹	150	135	142	10.8%	5.4%	575	545	527	514	5.49%	3.4%	2.6%	
Operating profit	124	218	113	-43.0%	9.7%	591	552	601	360	7.12%	-8.1%	66.9%	
Net profit (loss)	59	20	25	188.8%	134.1%	187	228	184	92	-17.96%	24.2%	100.0%	
Shareholders' equity	3,003	2,931	2,866	2.4%	4.8%	3,003	2,866	2,884	2,780	4.76%	-0.6%	3.7%	
Regulatory capital	5,232	5,085	4,998	2.9%	4.7%	5,232	4,998	5,034	5,190	4.69%	-0.7%	-3.0%	
Client cash holdings	1,244	972	1,055	28.0%	17.9%	1,244	1,055	986	1,002	17.89%	7.1%	-1.6%	
Productivity ² (\$ thousands)	1,254	1,576	1,109	-20.4%	13.0%	1,330	1,189	1,200	944	11.85%	-0.9%	27.1%	
Annual return³ (%)	7.9	2.8	3.5	181.9%	123.5%	6	8.0	6.4	3.3	-24.55%	1.6%	3.1%	

¹Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.

² Annual revenue per employee.

³ Annual return is calculated as net profit/shareholder's equity.

⁴The calculation methodology of some line items have changed to reflect the updated IFRS standard in 2013.

W Retail Full Service

Firms that generate most of their revenues from servicing retail clients and have their own front and back offices.

		Quai	rter-over-0	Quarter				Annı	ual Year-o	ver-Year		
(\$ millions unless otherwise noted)		Quarters		% Cl	nange		Yea	ars			% Change	
,	Q4 16	Q3 16	Q4 15	Q4/Q3	Q4 16/15	2016	2015	2014	2013	16/15	15/14	14/13
Number of firms	27	28	27	-3.6%	0.0%	27	27	29	32	0.00%	-6.9%	-9.4%
Number of employees	5,893	5,910	5,827	-0.3%	1.1%	5,893	5,827	5,706	5,449	1.13%	2.1%	4.7%
Revenue												
Commissions	186	179	167	3.8%	11.3%	719	683	657	582	5.22%	4.1%	12.8%
Mutual fund only commissions	103	102	106	0.6%	-2.5%	408	426	396	343	-4.29%	7.6%	15.5%
,,												
Investment banking	41	36	28	14.1%	45.6%	149	150	156	122	-0.89%	-3.5%	27.7%
New issues equity	19	20	10	-7.1%	94.6%	77	65	80	51	17.71%	-18.2%	55.3%
New issues debt	17	12	13	37.6%	27.3%	57	60	54	53	-4.48%	11.2%	1.0%
Corporate advisory fees	5	3	5	60.2%	-1.1%	15	25	22	17	-40.61%	13.7%	27.7%
Fixed income trading	19	22	8	-13.1%	146.0%	89	44	49	68	104.47%	-10.3%	-28.7%
Equity trading	3	4	3	-28.6%	9.5%	12	2	-2	-2	551.47%	185.0%	8.8%
Net interest	22	20	18	8.8%	23.9%	78	83	149	56	-5.52%	-44.4%	166.6%
Fees	157	143	136	10.2%	15.3%	560	497	433	365	12.66%	14.7%	18.7%
Other	21	20	18	5.6%	17.1%	85	82	85	83	3.66%	-3.0%	2.4%
Operating revenue	449	424	378	6.0%	18.9%	1,692	1,541	1,525	1,273	9.82%	1.0%	19.8%
Operating expenses ¹	218	206	215	6.1%	1.6%	846	829	755	738	2.10%	9.7%	2.3%
Operating profit	61	47	16	28.8%	274.3%	176	105	188	33	68.08%	-44.3%	467.9%
Net profit (loss)	29	25	0	14.6%	NM	70	31	95	-37	124.38%	-67.2%	358.6%
Shareholders' equity	793	767	716	3.4%	10.8%	793	716	668	658	10.78%	7.2%	1.6%
Regulatory capital	1,076	1,036	972	3.4%	10.8%	1,076	972	906	863	10.78%	7.2%	5.0%
Client cash holdings	4,711	4,229	3,521	11.4%	33.8%	4,711	3,521	3,139	2,816	33.80%	12.2%	11.5%
Cheffe cash notalings	7,711	7,223	3,321	11.4/0	33.070	7,/11	3,321	3,139	2,010	33.00/6	12.2/0	11.5/0
Productivity ² (\$ thousands)	305	287	259	6.3%	17.6%	287	264	267	234	8.54%	-1.1%	14.4%
Annual return³ (%)	14.6	13.2	0.0	10.8%	NM	9	4.4	14.2	-5.6	106.51%	-9.9%	19.8%

¹Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.

² Annual revenue per employee.

³ Annual return is calculated as net profit/shareholder's equity.

⁴The calculation methodology of some line items have changed to reflect the updated IFRS standard in 2013.

W Retail Introducers

Firms that generate most of their revenues from servicing retail clients and typically do not have back offices (use a "carrier" firm to manage their back office).

		Quai	rter-over-0	Quarter		Annual Year-over-Year								
(\$ millions unless otherwise noted)		Quarters		% Cl	nange		Yea	ars			% Change			
(,,	Q4 16	Q3 16	Q4 15	Q4/Q3	Q4 16/15	2016	2015	2014	2013	16/15	15/14	14/13		
Number of firms	60	60	63	0.0%	-4.8%	60	63	65	69	-4.76%	-3.1%	-5.8%		
Number of employees	5,967	6,052	5,818	-1.4%	2.6%	5,967	5,818	5,831	6,007	2.56%	-0.2%	-2.9%		
Revenue														
Commissions	138	131	130	5.0%	1.1%	527	557	607	538	-5.41%	-8.2%	12.7%		
Mutual fund only commissions	57	56	61	2.0%	-8.1%	224	255	248	228	-12.10%	2.7%	8.7%		
Investment banking	22	19	14	13.1%	43.4%	68	50	57	58	35.90%	-12.9%	-1.3%		
New issues equity	20	18	12	14.1%	45.5%	60	39	50	47	53.63%	-22.4%	6.5%		
New issues debt	1	1	1	98.0%	-28.7%	3	3	3	5	2.74%	-9.2%	-29.1%		
Corporate advisory fees	1	1	1	-28.9%	75.5%	5	8	4	6	-37.99%	106.0%	-38.8%		
Fixed income trading	5	6	4	-22.4%	45.2%	29	16	25	10	78.22%	-34.9%	163.1%		
Equity trading	2	6	2	-66.4%	193.7%	12	6	10	9	95.15%	-39.9%	11.2%		
Net interest	15	14	13	4.4%	9.1%	58	55	72	65	5.83%	-23.6%	10.1%		
Fees	136	126	99	8.2%	26.7%	487	404	349	309	20.58%	15.6%	12.9%		
Other	45	34	29	34.2%	14.9%	128	111	94	90	15.43%	18.0%	4.4%		
Operating revenue	362	337	292	7.5%	15.5%	1,309	1,199	1,214	1,080	9.16%	-1.2%	12.5%		
Operating expenses ¹	157	153	149	2.5%	2.8%	617	593	593	594	4.05%	0.0%	-0.2%		
Operating profit	55	40	20	35.9%	106.5%	143	107	141	104	33.57%	-24.0%	35.9%		
Net profit (loss)	22	17	51	26.3%	-65.7%	50	72	37	12	-30.35%	93.2%	197.2%		
Shareholders' equity	526	509	458	3.4%	11.0%	526	458	357	361	14.82%	28.4%	-1.2%		
Regulatory capital	726	746	652	-2.7%	14.6%	726	652	620	628	11.42%	5.1%	-1.3%		
Client cash holdings	1,440	1,425	1,379	1.0%	3.3%	1,440	1,379	1,251	1,083	4.41%	10.3%	15.5%		
Productivity ² (\$ thousands)	243	223	200	9.0%	11.1%	219	206	208	180	6.25%	-1.0%	15.9%		
Annual return³ (%)	16.7	13.7	44.3	22.2%	-69.1%	10	15.7	10.4	3.5	-36.18%	5.3%	7.0%		

¹Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.

² Annual revenue per employee.

³ Annual return is calculated as net profit/shareholder's equity.

⁴The calculation methodology of some line items have changed to reflect the updated IFRS standard in 2013.

Comments please!

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